

WARRANTY CONDITIONS

Tanks Direct Water Tanks

AUSTRALIAN WATER SYSTEMS PTY LTD trading as TANKS DIRECT ("the Manufacturer") guarantees to replace or repair at its sole discretion, any defect or fault in the water tank designed for holding potable water at temperatures not exceeding 40° Celsius, caused by manufacturing process for a period of twenty five (25)* years from the original date of purchase subject to the following conditions:

- 1 The original invoice evidencing the purchase must be supplied.
- 2 The Manufacturer warrants the tank will perform the function for which it is designed, holding potable water at temperatures not exceeding 40° Celsius.
- 3 The guarantee is granted to the original purchaser only as stated on original invoice.
- *4 The period of twenty five (25) years commences from date of purchase.
 - 10 year pro rata warranty for the Slimtech range from original date of purchase.
 - 12 years on WaterVault vessel from original date of purchase (WaterVault components as per manufacturers warranty).
- 5 The warranty does not apply to the colour which may fade or change.
- 6 The warranty is null and void if:
 - 6.1 The tank is removed from the original property unless the relocation is carried out by the Manufacturer's representative, ensuring the correct equipment is used to transport the tank and correct re-installation.
 - 6.2 The tank is used for the purpose of storing goods other than potable water without first obtaining written approval from Tanks Direct. (Tanks Direct water tanks are not designed to transport water. Tanks Direct cartage tanks should be used for transporting water.)
 - 6.3 The tank is subject to abuse, wilful or accidental damage, improperly installed, is placed on an unsound base or the base erodes and/or is not maintained by the owner or is subjected to unauthorised modifications.
 - 6.4 Damage to the tank has been caused by an act of God, an act of war, storm, hail or wind. (Ensure that the tank is securely anchored or weighed down by water immediately upon delivery as per Tanks Direct Recommended Site Installation Sheet.)
- 7 The Manufacturer is not responsible for any freight or delivery charges for the tank from the Manufacturer's premises or replacement or repair to tanks.
- 8 The Manufacturer is NOT responsible for any losses including liquid or replacement or cartage of liquid.
- 9 Please note all polyethylene tanks in all sited applications must have 12" of flexible hose fitted between the tank outlet and the pump and or first tap.
- 10 The Manufacturer's tanks must be installed using the Tanks Direct Recommended Site Installation Sheet. These are supplied when the tank is delivered or may be downloaded from our website www.tanksdirect.com.au.
- 11 Any payment under this warranty is limited to the cost of repairing or replacing the tanks and not for damage, or loss resulting from or caused by any fault in the product.
- 12 The Manufacturer must be notified within seven (7) days of any fault or defect occurring and the Manufacturer must be given the opportunity to inspect the tank within 28 days of such occurrence.

NOTE: If any of the above conditions are not satisfied or carried out in accordance with the Manufacturer's instructions your warranty will be void.